

Gibboney's Aerostation LLC

Hot Air Balloon Ride Reservations, Cancellations, Flight Safety, and Conditions of Use Policies

Reservations and Cancellations

Hot air balloon ride paid reservations (and gift certificates) are valid forever. Gift Certificates are not refundable after one (1) year from date of purchase. Reservations are confirmed upon receipt of a \$50.00 non-refundable deposit or 100% payment. The payments can be made in person, by phone or by mail, by personal check, cash, or most credit cards.

Confirmed fully paid reservations are refundable (minus the \$50.00 non-refundable deposit) if cancelled at least two working days before scheduled flight. The total payment is forfeited if you fail to show up for your scheduled flight. All flights are subject to cancellation by Gibboney's Aerostation for weather or equipment problems.

Gibboney's Aerostation reserves the right to delay, postpone or cancel a scheduled flight at any time for reasons of flight or passenger safety.

Safety

With any form of aviation, there are certain risks. It is important that each passenger understand the critical aspects of a flight and that they assume the risks inherent, including the chance of personal injury, loss of life, or damage or loss of property.

We love ballooning and love to share it with everyone, but there are limitations on what we can do to accommodate everyone. We do not have doors in the balloon basket. Getting in the basket is much like climbing over a fence. Getting out is the same thing. You should not fly if you have had recent surgery or any joints replaced in the previous two years, not pregnant, and able to stand for an hour. We do have a seat in one balloon that enables you to sit during the flight. Please consult your physician if you have any doubts about participating in moderate activities. Safety is always first. Please call us with what you would like to do and talk with us about finding a solution to getting you in the air

During flight, passengers are encouraged to call to the pilot's attention, other balloons underneath that maybe rising or obstructions in the path of flight that the pilot may not be aware of, such as towers, power line or fences.

Landings are the most critical. If higher winds exist, the balloon will tip and drag or may even bounce and bump along. It is of paramount importance that you stay in the basket. In order to prepare yourself for the landing, face the direction of travel and hold very tightly to the superstructure or hand-holds inside the basket in two (2) places, bend your knees slightly, and do not let go until the balloon comes to a complete stop. Keep your hands and arms inside the basket and try to keep your weight off other passengers. Do not exit the basket until authorized by your pilot, as he may need your weight to keep the balloon on the ground.

During your flight, it is very important to follow the instructions of your pilot. He is the captain of your aircraft. Ask questions if you do not understand. It is for your safety, and is

your personal responsibility. You are required to sign an acknowledgement of this personal responsibility and a liability release as a condition of the flight. A parent or guardian is required to sign this acknowledgement in case of minor-aged passengers.

Dress

Dress comfortably. We recommend layered clothing and hats if you are tall or sensitive to heat from the burners. Shorts and dresses are not recommended and high heels are prohibited.

Flight Direction and Length

Your flight lasts approximately one (1) hour, but totally depends on the wind and weather conditions. Please allow two (2) to three (3) hours to experience the entire excursion. For your safety all flights are subject to postponement if wind and/or weather conditions are not favorable.

Since we travel with the wind, our exact course and destination cannot be predicted. Our chase crew follows and meets us at our landing site and transports us back to the original meeting site. We launch at many different locations, depending upon the wind conditions of each day.

Pilot-In-Command

The pilot-in-command (hereafter known as PIC) is an FAA Certified Commercial Balloon Pilot. Balloons are maintained and certified for flight in accordance with all applicable FAA regulations. Flight time is about one (1) hour, however, passengers understand that all flight times are approximate and may be significantly shorter or longer. The passenger expressly understands that it is impossible for the PIC in charge of his flight to predict or guarantee altitude, distance, direction, time aloft and landing areas due to inconsistent and rapidly changing wind and weather patterns. The pilot-in-command will take all due precautions and is required to check the latest available weather forecasts prior to flight. Passenger agrees that they will not seek any refund, partial or whole, charge-back, or financial remuneration in the event that in the PIC's sole professional opinion a flight is to be terminated early or extended for safety considerations, or to make retrieval of equipment or passengers more convenient for the PIC, or for any other reason deemed prudent by the PIC.



Gibboney's Aerostation LLC
3091 Orders Road
Grove City, Ohio
Cell 614.271.5278
Bus 614.875.4335
email gibboney@excite.com
www.balloonohio.com